



Elite Live In Care Service

"IT'S ALL ABOUT YOU"

Many people wish to live in the comfort of their own home rather than move to a residential home. However, frailty, various forms of illness or conditions can make living alone too difficult. In these instances, Elite Live In Care allows your loved ones to remain in the comfort of their home and maintain as much independence as possible, while ensuring the highest level of safety.

Elite Live In Care can supply a fully trained and dedicated member of our care team to provide 24/7, around-the-clock care support, reducing the risks of falling and assisting in all activities of daily living in your own home including:

- Bathing, dressing and grooming assistance
- Cooking and light housekeeping laundry and change of bed linens
- Grocery shopping and errands
- Transportation to doctor appointments, supermarket, pharmacy etc.
- Assisting with walking and transfer from bed to wheelchair
- Keeping the family updated
- Medication reminders 24/7
- Post-hospitalisation, rehabilitation and recovery care where required
- Companionship and range of motion exercise

“ your loved ones can remain in the comfort of their home and maintain as much independence as possible ,”

Example of Elite Live In Care assistance

Leisure time is a big part of our lives, but diet and safety in the kitchen are also of paramount importance. The ability to safely prepare and cook a balanced diet is one of the things we all take for granted ... until we are not able to do it for ourselves any longer. Our Elite carers can certainly help with this. It could be that you still love to cook, but are unable to open tins or read the labels. We can assist you with this. It could be that you've never enjoyed cooking, in which case we can take full charge of the shopping, preparation and cooking of your meals. It is your choice and can be written into your plan of care - "It's all about you".



Elite Live In Care are members of
United Kingdom Home Care
Association (UKHCA)



Why choose Elite Live In Care?

"IT'S ALL ABOUT YOU"

Elite Live In Care was created to ensure the quality of care being delivered is based on very high quality standards with 100% focus on Live In care. We pride ourselves in 100% compliance with the Care Quality Commissions '5 Key Areas':

- Safe
- Caring
- Effective
- Responsive to people's needs
- Well-led

At Elite Live In Care, we guarantee your carer will remain well trained and never become non-compliant in these 5 Key Areas whilst working for us. We challenge you to find any other care company with the same guarantee. We aim to provide you with the best care, have a happy workforce, paying very competitive rates of pay and insuring our carers have a career pathway.

Our care plans are created with you and tailored specifically for your requirements. We take the time to listen to your needs - this can involve your family and friends if you wish. We not only ensure your safety is maintained, your nutritional needs are met, you have your medication and everyday hygiene needs taken care of, but we will also provide a whole lot more - "It is all about you"

Our mission is to make our client's twilight years the best they can be and to challenge anything or anyone who gets in the way of this. We will provide the best possible care and companionship to ensure our clients live a happier, healthier more enjoyable lifestyle. Our Elite carers will make a positive impact and will be responsive to the changing needs of our treasured clients.

If you're looking for a comprehensive, cost effective alternative to any type of residential service then Live In care is the choice for you. The emotional strain associated with moving away from the familiarity and comfort of home often leads to physical decline, further loss of independence and diminished quality of life.

Around-the-clock care allows your loved one to remain in their home, while ensuring safety and promoting optimal wellbeing. In addition, our care staff offer a much more personalised plan of care with one-to-one support tailored to the status, conditions, preferences, hobbies and lifestyle of the individual.

“we take the time to listen to your needs”



Elite Live In Care is 100% compliant with the 5 Key Areas set by Care Quality Commission (CQC)



Elite Solutions For You

"IT'S ALL ABOUT YOU"

Healthcare Solutions to Suit Your Needs

Elite Live In Care can make a huge, positive impact on many aspects of your life. We are able to facilitate visiting family and friends, escort you out and about to the shops, theatre, cinema or even go away on holiday, in the UK or abroad.

Our carers not only provide all of the day to day essential assistance, but also companionship. Our team are available for you and your family 24/7 for advice and guidance and in cases of emergency.

When it is hard to cope with day to day activities of life and assistance is needed, it's a difficult time for anyone. We can make this transition far less stressful and aim to not only maintain your independence, but improve your quality of life.

With the introduction of an Elite Live In Carer you can continue to Live In your own home, a place of happy memories and familiarity.

All our staff are fully trained to look after your needs and allow you to enjoy your life in your own home.

Helping you live safely in your own home:

Elite Live In Care will help if you need any recommendations for local tradesmen in case of home emergencies such as plumbing, heating failure or leaking roofs. We have prepared a register of highly recommended local tradesmen who are DBS Criminal Checked. This will allow you to obtain quotes for work thus avoiding the hassle and risk of doorstep selling. Elite Live In Care can also assist in obtaining the quotes and commissioning the work on your behalf. We will not charge for this service.

“ continue to live in your own home, a place of happy memories and familiarity ”



Elite Live In Care is a registered member of NHS Choices



Your Elite Care Staff

"IT'S ALL ABOUT YOU"

At Elite Live In Care, we complete background checks on all of our employees prior to employment. We would NEVER allow a carer to care for our customers without a clean criminal record check.

We never insist on our carers having experience. Elite Live In Care are fully behind kind, caring people entering in to health care. Elite Live In Care will train and ensure a full induction including shadow shifts are completed and our customers are happy, before we would allow an inexperienced carer to work alone.

Our carer training is aligned with Skills for Health's recommendations, they are 100% compliant with The Care Quality Commission's 5 Key Areas and are encourage to take advantage of the additional free training we offer to all our employees.

A new initiative from Skills for Care includes "The Care Certificate", Elite Live In Care are 100% behind this and will ensure ALL of our carers have achieved the standards needed to attain the award within 6 months of their start of employment with Elite Live In Care.

Carers are matched to customers on a one to one basis. We would ensure our carers meet our customers before the Care Package is finalised. We would not set a firm start date until you're happy for our available carers to care for you or your loved ones.

If, for any reason you're not happy with your regular carer, we will replace the carer as soon as it is possible to do so, we would never expect you or your loved one to be cared for by someone they didn't feel comfortable with.

We ensure our carers are reliable by following the Elite Live In Care guidelines and having face to face contact with our carers on a regular basis. Elite Live In Care does not give our carers any reason to believe it is acceptable to not be reliable. We lead by example and conduct ourselves in a way as to promote reliability and value our reliable carers. We do not continue to employ any carers who become unreliable.

All our carers are specifically recruited as Live In Care carers. We do not belong to a large group or have any other business interest. We won't ask you to buy our insurance or pensions or send you a carer you have never met because we need your carer to cover another customer. We just wouldn't ever do this. You are our only focus.

“ we ensure our carers meet our customers before commencement of the care package ”



Elite Live In Care training is aligned with Skills for Health recommendations and fully supports 'The Care Certificate' as set out by Skills for Care



Your Senior Elite Team

"IT'S ALL ABOUT YOU"



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"I qualified as a General Adult Nurse in September 2000 and went on to train as an Intensive Care Nurse. I've worked within the Homecare and Care Home sector since 2008. I have never worked for a Managing Director, Chief Executive or even Operational Director who has ever delivered care themselves. I've often asked myself "How can a director of a company possibly have empathy for their workforce if they've never been in their position?" They simply can't. "How can a director know what a customer's care needs are, if they've never delivered care? They can't."

Fortunately we can, do and will continue to.

“ we lead by example and conduct ourselves in a way as to promote reliability and value our reliable carers **”**



Nikki Boon

Operations & Service Director

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"I've worked within the health and social care sector for over a number of years now. I started my journey as a carer and have worked through the ranks to management and now board level. I was delighted to be offered the opportunity to make a major contribution to the way live-in care is set up and delivered. I was recruited for my hands on caring and operational management experience. I understand the apprehension and anxiety felt when families make the decision to remove a loved one from their home to be cared for elsewhere. My aim is to ensure everyone has the option of staying in their own home and to make the process of setting up a care package as effortless and stress free as possible."



Elite Live in Care is a supporter of Alzheimer's Society and Cancer Research UK